



## I. SERVICES

### Supporting

- ✓ Getting Settled
- ✓ Recruitment
- ✓ Logistic

### Informing

- ✓ Local environment
- ✓ Business matters
- ✓ Culture

### Promoting

- ✓ Communication Platforms
- ✓ Sponsoring
- ✓ Events

### Networking

- ✓ Members/Guests/Others
- ✓ Easing Partner search
- ✓ Access to Institutions



## II. GOVERNANCE

### Transparency

- ✓ Rules of the game
- ✓ Communication
- ✓ Monitoring

### Proximity

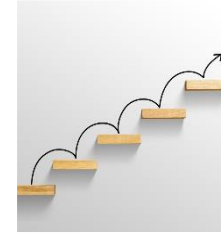
- ✓ Communication channels
- ✓ Feedback, survey

### Excellence

- ✓ Certification
- ✓ Engagement
- ✓ Level of competences
- ✓ Diversity

### Resources

- ✓ Stability financial res.
- ✓ HR Increase



## III. GROWTH

### Members

- ✓ User experience
- ✓ Clear packages
- ✓ Activities

### Alliances

- ✓ Alliances map
- ✓ Meetings
- ✓ Joint Activities
- ✓ Representatives Program



Chamber of Commerce  
Belgium & Luxembourg  
Barcelona

Join Our Centenary **#CCBLB2022**